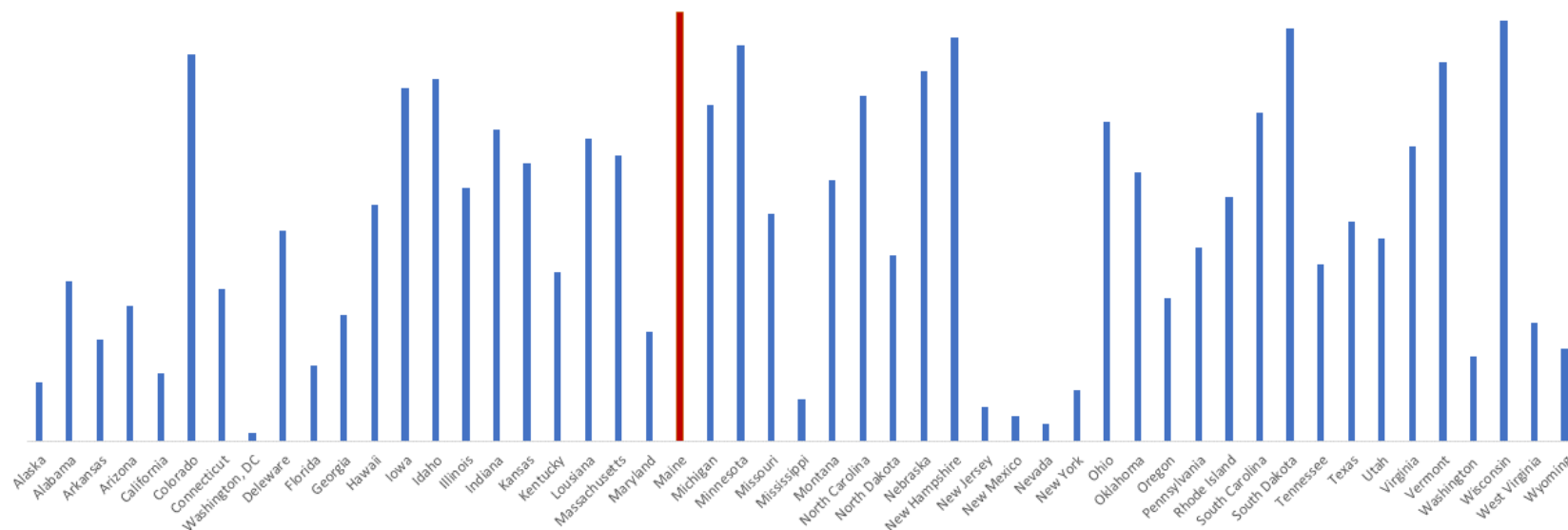


Maine Hospitals Best in the Nation for Quality

2018 Maine Hospital Quality - Best in the Nation Overall



Maine hospitals' rank when compared to other states' average scores on 34 quality measures posted on the Centers for Medicare & Medicaid Services' *Hospital Compare* website <https://www.medicare.gov/hospitalcompare/search.html>.

Prepared by the Maine Hospital Association

Maine Hospitals: First in the U.S.

Maine continues to provide higher quality hospital care on average than any other state in the country, according to data from the Centers for Medicare & Medicaid Services (CMS) Hospital Compare website (<https://www.medicare.gov/hospitalcompare/search.html>). Hospital Compare provides a large, stable data set with individual hospital performance as well as state and national averages calculated by CMS. All publicly reported and comparable measures with sufficient quantifiable data were included in the calculation. The hospital-reported data is subject to CMS validation.

Maine hospitals have long delivered outstanding care. In 2003, a study in the Journal of the American Medical Association, using similar data, ranked the quality of care provided by Maine's hospitals as 3rd best in the country since 1998. Since that time, Maine hospitals have consistently ranked well for the quality of care they provide, reaching number 1 several times.

In October 2017, the Leapfrog Group released its Hospital Safety Scores. Maine hospitals had the second

highest percentage of A's in the country. In another 2017 Leapfrog report, of the 18 hospitals named to Leapfrog's Top Rural Hospitals list, seven were in Maine.

In the most recent year, AHRQ listed Maine as the best in the country in its National Healthcare Quality and Disparity Report across all settings of healthcare.

Maine hospitals also led the nation in measuring and reporting the quality of healthcare services. As early evidence of our commitment to transparency and accountability, MHA was among the first organizations in the country to routinely and voluntarily publicly release hospital-specific quality data, including patient survey results.

Although they are already leaders in providing high-quality healthcare, Maine's hospitals still strive to improve. As the science of medicine evolves, so does the science of healthcare quality. The field is advancing rapidly and hospitals routinely re-evaluate how they structure, measure and monitor quality management and use that information to improve care.



The source of the data

MHA used all publicly reported and comparable measures with sufficient quantifiable data from the CMS Hospital Compare website for this calculation:

- **Timely and Effective Care:** the average of Maine hospitals' performance on eight quality measures looking at how often appropriate care was provided. The time period varied depending on the measure; data dates back no further than January 1, 2016.
- **Patient Experience:** the average of Maine hospitals' patient experience of care survey (HCAHPS) scores for all 10 categories measured for the 12-month period ending December 31, 2017.
- **Unplanned Visits:** the average of Maine hospitals' rate of unplanned visits after treatment for eight conditions. Most data range from July 1, 2014 to June 30, 2017.
- **Complications and Death:** the average of Maine hospitals' rates of complications and death for patients with a variety of conditions, dating from April 1, 2014 to June 30, 2017.

The Best and Getting Better