



## Maine Hospital Association

presents

# “RAC Audit Issues: Ensuring Compliance” Webinar (#T2564)

Tuesday, February 23, 2010

9:30 - 11:00 a.m.

### Overview:

This workshop discusses the main known RAC audit issues for hospitals and associated entities. While the issues are discussed, possible action steps and internal audits are also suggested along with possible preparation for appeals. Consideration is also given to developing and/or possible future RAC issues for hospitals and associated healthcare providers.

### Program Topics:

- CMS RAC Program
  - Objectives of the RAC Program
  - Demonstration Program – New York, Florida and California
  - Scope of RAC Program
- Brief Review of Operation of the RAC Program
  - Process and Procedures Used in the RAC Program
  - Overpayments versus Underpayments
  - Recoupment of Payments
  - Payment to RACs
- Hospital RAC Audit Issues
  - Review of Currently Approved Issues
  - Overriding Issues
    - Medical Necessity
    - Incorrect Coding
    - Violation of CMS Policies and Procedures
    - Incorrect Site of Service
- Short-Stay Inpatient Admissions
- Observation Services
- Provider-Based Clinics
- Skilled-Nursing Services
- MS-DRG Problem Areas
- Associated Concerns
  - Incorrect Adjudication of Claims
  - Underpayment Identification
  - Inadequate CMS Guidance
  - Modified CMS Guidance
- Sources for Further Information

### Objectives:

At the completion of this program, the participants will be able to:

1. Discuss the Medicare Recovery Audit Contractor Program including results from the demonstration program.
2. Delineate the main hospital known RAC audit issues.
3. Describe the fundamental overpayment issues pursued by the RACs.
4. Identify actions steps for reducing risk relative to issues.
5. Explain the potential financial impact of RAC identified overpayments.
6. Appreciate that overpayments may result outside a hospitals control.
7. Discuss using the results of RAC Audit Readiness Assessment.

### Target Audience:

CEO, COO, CFO, CMO, CNO, Financial Services Personnel, Healthcare Auditors, Chargemaster Coordinators, Cost Accounting Personnel, Cost Report Staff, Financial Analysts, Managed Care Contract Personnel, Revenue Enhancement Personnel, Registration Staff, Billing and Claims Transaction Personnel, and Compliance Director

### Faculty:

**Duane Abbey, PhD, CFP, Abbey & Abbey Consultants, Inc., Ames, Iowa**

**Duane Abbey** is a management consultant and president of Abbey & Abbey Consultants. For over 20 years, Duane has provided healthcare consulting services to hospitals, physicians, and medical clinics. The focus of his consulting has been in the areas of compliance, payment, and delivery systems. In addition to his consulting, Dr. Abbey is an invited presenter for hospital associations, medical societies, and other groups. He also has published both articles and books on healthcare topics. Dr. Abbey earned his graduate degrees from the University of Notre Dame and Iowa State University.

**Registration Fee:**

\$175 per site for MHA members  
\$275 per site for non-members

**The registration deadline is February 12, 2010.** Advance registration is required to ensure the delivery of instructional materials.

**Cancellation Policy:**

Cancellations made prior to the registration deadline (February 12) will be issued a refund, less a \$25 administrative fee. Cancellations made after February 12 will be charged 50% of the registration fee. No refunds will be issued for those who do not cancel in advance of the program.

**Connecting to the Program:**

All registration fees are per phone connection. Complete the attached registration form and return it to the Maine Hospital Association. Upon registering for the program, notify all participants and arrange a meeting room and speaker phone, if desired. At least three business days prior to the program, you will receive confirmation of your registration and instructions on logging into the program via email. You will also receive instructions on downloading the speakers' handouts via website. Approximately 5 to 10 minutes before the program, dial in to be connected to the session.

**If you have not received a confirmation notice 48 hours prior to the program, please call Leslie Gagne at (207) 622-4794 to confirm your registration has been received. Confirmation notices will be sent via email when available.**

**Registration Form**

**Webinar: RAC Audit Issues: Ensuring Compliance**  
**February 23, 2010 / 9:30 a.m. - 11:00 a.m.**

**Important Note:** Information for accessing the program will be emailed to the following contact person prior to the program date.

Name and Title of Contact Person: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

The registration fee is: **\$175** per site for **MHA members** / **\$275** per site for **Non-members**

The fee covers one telephone connection and includes a set of handouts (which can then be copied).

**Payment Method:**  Check enclosed (payable to RET)  Check being mailed  Credit Card

Credit card amount authorized \$ \_\_\_\_\_

Credit Card # \_\_\_\_\_ **Visa MasterCard Amex**

Exp. Date \_\_\_\_\_ Name on Card (*please print*) \_\_\_\_\_

Signature \_\_\_\_\_

Please send completed registration form along with payment to: Leslie Gagne, Maine Hospital Association, 33 Fuller Road, Augusta, Maine 04330 or fax (mail payment separately) to 207/622-3073. If you have questions, please call Leslie Gagne or Carol Sinclair at 207/622-4794 or by email at [lgagne@themha.org](mailto:lgagne@themha.org) or [csinclair@themha.org](mailto:csinclair@themha.org).

**Registration deadline is Friday, February 12, 2010.**