



Maine Hospital Association

presents

“The Joint Commission: Hospital Accreditation Update” A Three-part Webinar Series

Session I: Friday, January 22, 2010 (10:00 - 11:30 a.m.)
Session II: Friday, February 5, 2010 (10:00 - 11:30 a.m.)
Session III: Friday, February 12, 2010 (10:00 - 11:30 a.m.)

Series Overview:

This webinar series presents the expectations and processes needed to fully comply with the new 2010 accreditation standards, the 2010 updated elements of performance and the newest National Patient Safety Goals. Strategies will be discussed to comply with the “most challenging standards” from 2009 as well as the most frequently cited. Proposed Joint Commission changes will also be reviewed.

This series will:

- List the changes in The Joint Commission Standards for 2010 based on the Centers for Medicare & Medicaid Services (CMS) applications.
- Define the impact of patient flow analysis data on the timing of your survey.
- Describe the changes in the scoring methodology for 2010.
- Identify the most challenging standards for 2009 and the implications for 2010.

Session I: January 22, 2010

This is a fast-paced, humorous session that translates The Joint Commission process into common language. Practical examples from various hospital departments will be featured.

Objectives:

- *List the changes in The Joint Commission process for 2010.*
- *List changes to The Joint Commission standards based on the CMS deemed status.*

Session II: February 5, 2010

This session breaks down The Joint Commission standards individually and provides practical advice for avoiding the common deficiencies from 2009 and anticipates issues developing in 2010.

Objectives:

- *List the changes and the most common deficiencies for the following Joint Commission standards for 2010:*
 - *Leadership*
 - *Human Resources*
 - *Information Management*
 - *Record of Care, Treatment and Services*
 - *Medical Staff*

Session III: February 12, 2010

This session outlines the clinical Joint Commission standards for 2010. It helps you sort through the common deficiencies for 2009 and helps you anticipate the impacts of 2010.

Objectives:

- *List the changes and the most common deficiencies for the following Joint Commission standards for 2010:*
 - *Medication Management*
 - *National Patient Safety Goals*
 - *Rights and Responsibilities of the Individual*
 - *Infection Control*

Faculty:

Judith M. Atkins, RN, MSN, is president and chief executive officer of McKenna Consulting. She has several years of experience as a public speaker and consultant to health care professionals. More than 600 hospitals, nationally and internationally, have participated in the McKenna System while preparing for a Joint Commission review. Judith also assisted the government in the evaluation of Joint Commission's ability to meet Medicare's deemed status requirements. Her humor and dynamic presentation style translate Joint Commission language into one that you can understand.

Target Audience for all three sessions:

CEOs, COOs, nurse executives, Joint Commission coordinators, quality improvement directors, risk managers, patient safety officers, nurse managers, staff nurses and compliance officers.

Registration Fee:

\$175 per site per session for MHA members (\$525 for all 3 sessions)

\$275 per site per session for non-members (\$825 for all three sessions)

The registration deadline is one week prior to each session. Advance registration is required to ensure the delivery of instructional materials.

Cancellation Policy:

Cancellations made prior to the registration deadline will be issued a refund, less a \$25 administrative fee. Cancellations made after the deadline will be charged 50% of the registration fee. No refunds will be issued for those who do not cancel in advance of the program.

Connecting to the Program:

All registration fees are per phone connection. Complete the attached registration form and return it to the Maine Hospital Association. Upon registering for the program, notify all participants and arrange a meeting room and speaker phone, if desired. After you register for the program, you will receive a confirmation notice from MHA. Prior to the program, you will receive instructions on logging into the program. You will also receive the speakers' handouts via email. Approximately 5 to 10 minutes before the program, dial in to be connected to the session.

If you have not received a confirmation notice 48 hours prior to the program, please call Leslie Gagne at (207) 622-4794 to confirm your registration has been received. Confirmation notices will be sent via email when available.

Registration Form

The Joint Commission Hospital Accreditation Update (Webinar Series)

January 22, 2010/February 5, 2010/ February 12, 2010

10:00 a.m. - 11:30 a.m.

Important Note: Information for accessing the program will be emailed to the following contact person prior to the program date.

Name and Title of Contact Person: _____

Telephone: _____ Fax: _____ Email: _____

Organization: _____

Address: _____ City: _____ State: _____ ZipCode: _____

The registration fee is: **\$175** per site per session for **MHA members**

\$275 per site per session for **Non-members**

The fee covers **one** telephone connection and includes a set of handouts (which can then be copied).

Please register us for the following sessions:

Session I: January 22 **Session II:** February 5 **Session III:** February 12

Payment Method: Check enclosed (payable to **Research & Education Trust**)

Check being mailed

Credit Card

Credit card amount authorized \$ _____

Credit Card # _____ **Visa MasterCard Amex**

Exp. Date _____ Name on Card (*please print*) _____

Signature _____

Please send completed registration form along with payment to: Leslie Gagne, Research & Education Trust, 33 Fuller Road, Augusta, Maine 04330 or fax (mail payment separately) to 207/622-3073. If you have questions, please call Leslie Gagne or Carol Sinclair at 207/622-4794 or by email at lgagne@themha.org or csinclair@themha.org.